

Tangazo

Privacy Policy

Last Updated: September 22, 2025

This privacy policy describes our policies and procedures on the collection, use and disclosure of your information when you use the service and tells you about your privacy rights and how the law protects you.

We use your personal data to provide and improve the service. By using the service, you agree to the collection and use of the information in accordance with this privacy policy.

Definitions

For the purposes of this privacy policy:

1. **"Application"** means the software program provided by the company downloaded by you on a cell phone or a tablet, named **Tangazo**.
2. **"Company"** (referred to as either "the Company", "We", "Us", or "Our" in this agreement) refers to **Stroberi Group**.
3. **"Country"** refers to **Kenya**.
4. **"Account"** means a unique account created for you to access our service or parts of our service.
5. **"Personal Data"** is any information that relates to an identified or identifiable individual.
6. **"Device"** means any device that can access the service such as a cell phone or a digital tablet.
7. **"Service"** refers to the application.
8. **"Service Provider"** means any natural or legal person who processes the data on behalf of the company. It refers to third-party companies or individuals employed by the company to facilitate the service, to provide the service on behalf of the company, to perform services related to the service or to assist the company in analyzing how the service is used.
9. **"Usage Data"** refers to data collected automatically, either generated by the use of the service or from the service infrastructure itself.
10. **"You"** means the individual accessing or using the service, or the company, or other legal entity on behalf of which such individual is accessing or using the service, as applicable.

Information we collect

Personal data

While using our service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. The information may include, but not limited to:

- a. First name
- b. Last Name
- c. Mobile phone number
- d. Email address
- e. Address, country, state, province, ZIP or postal code, city
- f. Credit card
- g. Usage data

Usage Data

This is data collected automatically when using the service.

We collect information about how you use our service e.g. viewing and interacting with our ads and content.

This information includes:

- a. **Device Information:** This is device specific information such as hardware model, mobile network information and unique device identifiers.
- b. **Log Information:** When you use our service, we automatically collect and store certain information in server logs. This may include:
 - i. IP Address
 - ii. Search queries
 - iii. Device event information e.g. crashes, system activity, hardware settings, language, date and time of request etc.
 - iv. Telephony log information
- c. **Location information:** When you use our services, we may collect and process, with your prior permission, information about your actual location to provide features of our application. This information may also be used to improve or customize our service. The information may be uploaded to the company's servers and or a service provider's server or it may simply be stored on your device.
- d. **Unique application numbers:** This is the number and information about your installation e.g. the operating system type and application version number.

You can enable or disable access to this information at any time, through your device and application settings.

Use of your personal and Usage data

The company may use your personal and usage data for the following purposes:

- a. **To Contact you:** To contact you by email, telephone calls, SMS or other equivalent forms of electronic communication, such as a mobile application's push notifications regarding updates or informative communications related to the functionalities, products or contracted services, including the security updates, when necessary or reasonable for their implementation.
- b. **To provide and maintain our service,** including to monitor the usage of the service.
- c. **To manage your account:** To manage your registration as a user of the service. The personal data you provide can give you access to different functionalities of the service that are available to you as a registered user.
- d. **To manage your requests:** To attend and manage your requests to us.
- e. **For the performance of a contract:** The development, compliance and undertaking of the purchase contract for the products, items or services you have purchased or of any contract with us through the service.
- f. **To provide you with news:** Special offers and general information about other goods, services and events which we offer that are similar to those that you have already purchased or enquired about unless you have opted not to receive such information.
- g. **For business transfers:** We may use your information to evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal data held by us about our service users is among the assets transferred.
- h. **For other purposes:** We may use your information for other purposes, such as data analysis, identifying usage trends, determining the effectiveness of our promotional campaigns and to evaluate and improve our service, products, services, marketing and your experience.

Information we share

We may share your personal information in the following situations:

- a. **For business transfers:** We may share or transfer your personal information in connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company.
- b. **With business partners:** We may share your information with our business partners to offer you certain products, services or promotions.
- c. **With service providers:** We may share your personal information with service providers to monitor and analyze the use of our service, for payment processing, to contact you.

- d. **With affiliates:** We may share your information with our affiliates, in which case we will require those affiliates to honor this privacy policy. Affiliates include our parent company and any other subsidiaries, joint venture partners or other companies that we control or that are under common control with us.
- e. **With other users:** When you share your personal information or otherwise interact in the public areas with other users, such information may be viewed by all users and may be publicly distributed outside.
- f. **With domain administrators:** To view statistics regarding your account, change your account password, suspend or terminate your account access, access or retain information stored as part of your account, receive your account information in order to satisfy applicable law, regulation, legal process or enforceable government request and restrict your ability to delete or edit information or privacy settings.
- g. **With your consent:** We may disclose your personal information for any other purpose with your consent.

Retention of your personal data

The company will retain your personal data only for as long as is necessary for the purposes set out in this privacy policy. We will retain and use your personal data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes and enforce our legal agreements and policies.

The company will also retain usage data for internal analysis purposes. Usage data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of our service, or we are legally obligated to retain this data for longer time periods.

Transfer of your personal data

Your information, including personal data, is processed at the company's operating offices and in any other places where the parties involved in the processing are located. It means that this information may be transferred to, and maintained on, computers located outside your state, country, province or other government jurisdiction where the data protection laws may differ than those from your jurisdiction.

Your consent to this privacy policy followed by your submission of such information represents your agreement to that transfer.

The company will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy and no transfer of your personal data will take place to an organization or a

country unless there are adequate controls in place including the security of your data and other personal information.

Disclosure of your personal data

Business Transactions

If the company is involved in a merger, acquisition or asset sale, your personal data may be transferred. We will provide notice before your personal data is transferred and becomes subject to a different privacy policy.

Law Enforcement

Under certain circumstances, the company may be required to disclose your personal data if required to do so by law or in response to valid requests by public authorities, for example, a court or government agency.

Other legal requirements

The company may disclose your personal data in the good faith belief that such action is necessary to:

- a. Comply with a legal obligation.
- b. Protect and defend the rights or property of the company.
- c. Prevent or investigate possible wrongdoing in connection with the service.
- d. Protect the personal safety of users of the service or the public.
- e. Protect against legal liability

Security of your personal data

The security of your personal data is important to us, but remember that no method of transmission over the internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your personal data, we cannot guarantee its absolute security. We encrypt our services with SSL and review our information collection, storage and processing practices, including physical security measures, to guard against unauthorized access to systems. We restrict access to personal information by employees, contractors and agents who need to know that information in order to process it for us, and who are subject to strict contractual confidentiality obligations and may be disciplined or terminated if they fail to meet these obligations.

Detailed Information on the Processing of your personal data

The service providers we use may have access to your personal data. These third-party vendors collect, store, use, process and transfer information about your activity on our service in accordance with their privacy policies.

Analytics

We may use third-party service providers to monitor and analyze the use of our service.

Email Marketing

We may use your personal data to contact you with newsletters, marketing or promotional materials and other information that may be of interest to you. You may opt-out of receiving any, or all, of these communications from us by following the unsubscribe link or instructions provided in any email we send or by contacting us.

Children's Privacy

Our service does not address anyone under the age of 18. We do not knowingly collect personally identifiable information from anyone under the age of 18. If you are a parent or guardian and you are aware that your child has provides us with personal data, please contact us. If we become aware that we have collected personal data from anyone under the age of 18 without verification of parental consent, we take the steps to remove that information from our servers.

If we need to rely on consent as a legal basis for processing your information and your country requires consent from a parent, we may require your parent's consent before we collect and use that information.

Links to other Sites

Our service may contain links to other sites that are not operated by us. If you click on a third party link, you will be directed to that third-party's site. We strongly advise you to review the privacy policy every site you visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

Changes to this Privacy Policy

We may update our privacy policy from time to time. We will notify you of any changes by posting the new privacy policy on this page.

We will let you know via email and or a prominent notice on our service, prior to the change becoming effective and update the "last updated" date at the top of this privacy policy.

You are advised to review this privacy policy periodically for any changes. Changes to this privacy policy are effective when they are posted on this page.

Contact Us

If you have any questions about this privacy policy, you can contact us:

- a. By visiting this page on our website: [Tangazo](#)
- b. By sending us an email: [support](#)